The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://www.wellsense.org">www.wellsense.org</a> or by calling1-855-833-8120. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 1-855-833-8120 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	<b>\$3,000</b> Individual / <b>\$6,000</b> Family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.  But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a>
Are there other deductibles for specific services?	Yes, for pediatric Dental Type II and Type III services ONLY, <b>\$50</b> per individual	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$7,900 Individual / \$15,800 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.wellsense.org">www.wellsense.org</a> or call 1-855-833-8120 for a list of <a href="https://network.providers">network providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>network specialist</u> you chose without a <u>referral</u> .

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$30 / Visit ( <u>Deductible</u> does not apply)	Not Covered	Specialist visits may require a	
	<u>Specialist</u> visit	\$55 / Visit ( <u>Deductible</u> does not apply)	Not Covered	Preauthorization.	
If you visit a health care provider's office or clinic	Preventive care/screening/immunization	No charge, <u>Deductible</u> does not apply	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your plan will pay for. Visit <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> for info on services that are considered preventive	
If you have a test	Diagnostic test (x-ray, blood work)	30% Coinsurance / Visit (X-Ray) 30% Coinsurance / Visit (Blood Work)	Not Covered		
	Imaging (CT/PET scans, MRIs)	30% Coinsurance / Visit	Not Covered	<ul> <li>Preauthorization is required. If preauthorization is not obtained payment for services could be denied.</li> </ul>	
	Generic drugs	\$30 / Retail and \$60 / mail order prescription	Not Covered	- Covers up to a 30-day supply (retail);	
If you need drugs to treat your illness or	Preferred brand drugs	35% Coinsurance / Retail and 35% Coinsurance / mail order prescription	Not Covered	<ul> <li>Covers up to a 90-day supply (mail order).</li> <li>Oral and other forms of prescription contraceptives are covered in full.</li> <li>Certain oral anti-cancer drugs are covered in</li> </ul>	
condition  More information about prescription drug coverage is available at	Non-preferred brand drugs	35% Coinsurance / Retail and 35% Coinsurance / mail order prescription	Not Covered	full Step therapy may be required <u>Preauthorization</u> may be required.	
www.wellsense.org	Specialty drugs	35% Coinsurance / Retail and 35% Coinsurance / mail order prescription	Not Covered	<ul> <li>Covers up to a 30-day supply from participating specialty pharmacies.</li> <li>Preauthorization may be required.</li> </ul>	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.wellsense.org</u>.

		What You Will Pay		Limitations Exceptions & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$500/Visit	Not Covered	- Includes diagnostic colonoscopies and endoscopies.	
surgery	Physician/surgeon fees	No Charge	Not Covered	- <u>Preauthorization</u> may be required.	
	Emergency room care	\$500 / Visit	\$500 / Visit	<ul> <li>ER <u>Copayment</u> is waived if admitted directly to the hospital from the ER</li> <li>If you receive emergency services from a non-network provider, the plan pays up to the allowed amount.</li> </ul>	
If you need immediate medical attention	Emergency medical transportation	No Charge	No Charge	Emergency transportation only. Non- emergency transportation requires <u>Preauthorization</u> . If <u>preauthorization</u> is not obtained payment for services could be denied.	
	<u>Urgent care</u>	\$55 / Visit ( <u>Deductible</u> does not apply)	\$55 / Visit ( <u>Deductible</u> does not apply)	<u>Urgent care</u> from non-network providers outside of the service area is covered for medically necessary covered services.	
If you have a hospital	Facility fee (e.g., hospital room)	30% Coinsurance / Admission	Not Covered	- Inpatient Rehabilitation hospitals are limited to 60 days per benefit year.	
stay	Physician/surgeon fees	No Charge	Not Covered	- <u>Preauthorization</u> is required. If <u>preauthorization</u> is not obtained payment for services could be denied.	
If you need mental health, behavioral	Outpatient services	\$30 / Visit ( <u>Deductible</u> does not apply)	Not Covered	- <u>Preauthorization</u> may be required from our 3 <sup>rd</sup> party contractor, Beacon Health Strategies,	
health, or substance abuse services	Inpatient services	30% Coinsurance / Admission	Not Covered	LLC.	
If you are pregnant	Office visits	\$30/Visit with a PCP \$55/Visit with a Specialist (Deductible does not apply)	Not Covered	- Cost-sharing does not apply to preventive services	
ii you are pregnant	Childbirth/delivery professional services	No Charge	Not Covered	SGI VICES	
	Childbirth/delivery facility services	30% Coinsurance / Admission	Not Covered		

 $<sup>\</sup>hbox{$^*$ For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.wellsense.org}}$.}$ 

	What You Will Pay		Limitations Exceptions & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	No Charge	Not Covered	- <u>Preauthorization</u> is required. If <u>preauthorization</u> is not obtained payment for services could be denied.
	Rehabilitation services	30% Coinsurance / Visit	Not Covered	<ul> <li>Outpatient Physical and Occupational therapy is limited to 60 combined visits per benefit year.</li> <li>PT/OT limits do not apply to members with Autism Spectrum Disorders or for children under age 3 who are receiving Early Intervention Services.</li> <li>No limit on speech therapy visits</li> <li>Preauthorization may be required after initial evaluation.</li> </ul>
If you need help recovering or have other special health	Habilitation services	30% Coinsurance / Visit	Not Covered	<ul> <li>Outpatient Physical and Occupational therapy is limited to 60 combined visits per benefit year.</li> <li>Preauthorization may be required after initial evaluation.</li> </ul>
needs	Skilled nursing care	30% Coinsurance / Admission	Not Covered	<ul> <li>Limited to 100 days per benefit year.</li> <li>Preauthorization is required. If preauthorization is not obtained payment for services could be denied.</li> </ul>
	Durable medical equipment	30% Coinsurance	Not Covered	<ul> <li>Coinsurance does not apply to wigs.</li> <li>Preauthorization may be required from our 3<sup>rd</sup> party vendor, Northwood, Inc.</li> </ul>
	Hospice services	No Charge	Not Covered	- <u>Preauthorization</u> is required. If you do not get <u>preauthorization</u> , payment for services could be denied.

 $<sup>\</sup>hbox{$^*$ For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.wellsense.org}}$.}$ 

	Services You May Need	What You Will Pay		Limitations Expontions 9 Other Important
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's eye exam	No Charge for preventive exam. \$55 / visit for non-routine exams. (Deductible does not apply)	Not Covered	- Preventive eye exams are limited to one every 12 months for members age 18 and younger
If your child needs	Children's glasses	30% Coinsurance	Not Covered	
dental or eye care	Children's dental check-up	No Charge	Not Covered	<ul> <li>Only covered for members age 18 and younger</li> <li>Check-up refers to preventive and diagnostic visits (Type I services). Type II, Type III and Type IV services are subject to cost-sharing*</li> </ul>

## **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic Surgery
- Early Intervention services for children age 3 and older.
- Hearing Aids for members over age 21
- Long-term care

- Non-Emergency care when traveling outside the U.S
- Private-duty nursing
- Routine foot care except for members with Diabetes
- Dental Care (Adult)

- Services beyond any benefit or monetary limit listed in this Summary of Benefits and Coverage
- Vision Hardware except as described in the Evidence of Coverage.
- Weight loss programs, except as described in the Evidence of Coverage.

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Abortion
 Bariatric Surgery
 Chiropractic Care
 Dental Services for Cleft Lip/Palate Repair
 Hearing Aids for Children
 Infertility Treatment

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Massachusetts Division of Insurance Consumer Service Section 1-877-563-4467 or mass.gov/doi, The U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the Department of Health and Human Service's Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.wellsense.org.

## assistance, contact:

- WellSense Health Plan Member Service at 1-855-833-8120
- The U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <a href="https://www.dol.gov/ebsa">www.dol.gov/ebsa</a>
- Massachusetts Division of Insurance at 617-521-7794

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-833-8120.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-833-8120.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-855-833-8120.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-833-8120.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.wellsense.org.

## **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$3,000
■ Specialist copayments	\$55

■ Hospital (facility) coinsurance 30%

## This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

<b>Total Example Cost</b>	\$12,700		
In this example, Peg would pay:	In this example, Peg would pay:		
Cost Sharing			
<u>Deductibles</u>	\$3,000		
Copayments	\$10		
Coinsurance	\$2,500		
What isn't covered			
Limits or exclusions	\$0		
The total Peg would pay is	\$5,510		

# Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	3,000
■ Specialist copayments	\$55
■ Hospital (facility) coinsurance	30%
Durable medical equipment coinsurance	30%

## This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$3000	
Copayments	\$400	
Coinsurance	\$500	
What isn't covered		
Limits or exclusions	\$	
The total Joe would pay is	\$3,900	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,000
■ Specialist copayments	\$55
■ Emergency room copayments	\$500
■ Durable medical equipment coinsuran	ce 30%

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$2,500
Copayments	\$200
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$
The total Mia would pay is	\$2,700