The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.wellsense.org or by calling 1-855-833-8120. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment,

deductible, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call 1-855-833-8120 to request a copy.

| Important Questions   | Answers   | Why This Matters:   |
|---|---|---|
| What is the overall <u>deductible</u> ?                                   | \$0   | See the Common Medical Event chart below for your costs for services this plan covers.  |
| Are there services<br>covered before you meet<br>your <u>deductible</u> ? | Not Applicable  | This <u>plan</u> does not have <u>deductible</u> .  |
| Are there other<br><u>deductibles</u> for specific<br>services?           | Yes, for pediatric Dental Type II<br>and Type III services ONLY, <b>\$50</b><br>per individual          | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.  |
| What is the <u>out-of-pocket</u><br>limit for this <u>plan</u> ?          | \$3,000 Individual /\$6,000 Family  | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the <u>out-of-pocket limit</u> ?                  | Premiums, balance-billed charges,<br>and health care this plan doesn't<br>cover.                        | Even though you pay these expenses, they don't count toward the out-of-pocket limit   |
| Will you pay less if you<br>use a <u>network provider</u> ?               | Yes. See <u>www.wellsense.org</u> or call<br>1-855-833-8120 for a list of<br><u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> .<br>You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?                | No.   | You can see the <u>network specialist</u> you chose without a <u>referral</u> .   |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

|  |   | What You Will Pay                                 |  | Limitations, Exceptions, & Other Important  |
|--|---|---|--|---|
| Common Medical Event   | Services You May Need                               | Network Provider<br>(You will pay the least)      | Out-of-Network Provider<br>(You will pay the most) | Information   |
|  | Primary care visit to treat an<br>injury or illness | \$20 / Visit                                      | Not Covered  | Specialist visits may require a Preauthorization.   |
|  | <u>Specialist</u> visit                             | \$40 / Visit                                      | Not Covered  |   |
| If you visit a health care<br>provider's office or<br>clinic                         | Preventive care/screening/<br>immunization          | No charge   | Not Covered  | You may have to pay for services that aren't<br>preventive. Ask your <u>provider</u> if the services<br>needed are preventive. Then check what<br>your plan will pay for. Visit<br><u>https://www.healthcare.gov/coverage/preventi</u><br><u>ve-care-benefits/</u> for info on services that are<br>considered preventive |
|  | <u>Diagnostic test</u> (x-ray, blood<br>work)       | No Charge   | Not Covered  |   |
| If you have a test   | Imaging (CT/PET scans,<br>MRIs)                     | \$150 / Visit                                     | Not Covered  | <ul> <li><u>Preauthorization</u> is required. If</li> <li><u>preauthorization</u> is not obtained payment for<br/>services could be denied.</li> </ul>  |
|  | Generic drugs                                       | \$10 / Retail and \$20 / mail order prescription  | Not Covered  | <ul> <li>Covers up to a 30-day supply (retail);</li> <li>Covers up to a 90-day supply (mail order).</li> <li>Oral and other forms of prescription contraceptives are covered in full.</li> </ul>  |
| If you need drugs to treat your illness or   | Preferred brand drugs                               | \$25 / Retail and \$50 / mail order prescription  | Not Covered  |   |
| condition<br>More information about<br>prescription drug<br>coverage is available at | Non-preferred brand drugs                           | \$50 / Retail and \$150 / mail order prescription | Not Covered  | <ul> <li>Certain oral anti-cancer drugs are covered<br/>in full.</li> <li>Step therapy may be required.</li> <li><u>Preauthorization</u> may be required.</li> </ul>  |
| www.wellsense.org  | Specialty drugs                                     | \$50 / Retail and \$150 / mail order prescription | Not Covered  | <ul> <li>Covers up to a 30-day supply from participating specialty pharmacies.</li> <li><u>Preauthorization</u> may be required.</li> </ul>   |
| If you have outpatient   | Facility fee (e.g., ambulatory surgery center)      | \$250 / Visit                                     | Not Covered  | - Includes diagnostic colonoscopies and endoscopies.  |
| If you have outpatient surgery   | Physician/surgeon fees                              | No Charge   | Not Covered  | <ul> <li>Preauthorization may be required.</li> </ul>   |

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.wellsense.org</u>.

|  | What You Will Pay                            |  | u Will Pay   | Limitations, Exceptions, & Other Important   |  |
|--|--|--|--|--|--|
| Common Medical Event                     | Services You May Need                        | Network Provider<br>(You will pay the least)                 | Out-of-Network Provider<br>(You will pay the most) | Information  |  |
|  | Emergency room care                          | \$150 / Visit  | \$150 / Visit                                      | <ul> <li>ER <u>Copayment</u> is waived if admitted directly<br/>to the hospital from the ER</li> <li>If you receive emergency services from a<br/>non-network provider, the plan pays up to the<br/>allowed amount.</li> </ul> |  |
| If you need immediate medical attention  | Emergency medical<br>transportation          | No Charge  | No Charge  | Emergency transportation only. Non-<br>emergency transportation requires<br><u>Preauthorization</u> . If <u>preauthorization</u> is not<br>obtained payment for services could be<br>denied.                                   |  |
|  | Urgent care                                  | \$40 / Visit   | \$40 / Visit                                       | <u>Urgent care</u> from non-network providers<br>outside of the service area is covered for<br>medically necessary covered services.   |  |
|  | Facility fee (e.g., hospital room)           | \$500 / Admission  | Not Covered  | - Inpatient Rehabilitation hospitals are limited to 60 days per benefit year.  |  |
| If you have a hospital stay              | Physician/surgeon fees                       | No Charge  | Not Covered  | <ul> <li><u>Preauthorization</u> is required. If<br/><u>preauthorization</u> is not obtained payment for<br/>services could be denied.</li> </ul>  |  |
| lf you need mental<br>health, behavioral | Outpatient services                          | \$20 / Visit   | Not Covered  | - <u>Preauthorization</u> may be required from our<br>3 <sup>rd</sup> party contractor, Carelon Behavioral   |  |
| health, or substance abuse services      | Inpatient services                           | \$500 / Admission  | Not Covered  | Health.  |  |
|  | Office visits                                | \$20 / Visit with a PCP<br>\$40 / Visit with a<br>Specialist | Not Covered  |  |  |
| If you are program                       | Childbirth/delivery<br>professional services | No Charge  | Not Covered  | Cost sharing doos not apply to proventive  |  |
| If you are pregnant                      | Childbirth/delivery facility services        | \$500 / Admission  | Not Covered  | - <u>Cost-sharing</u> does not apply to preventive services  |  |

|  |                           | What You Will Pay                            |  | Limitations, Exceptions, & Other Important  |  |
|--|---------------------------|--|--|---|--|
| Common Medical Event   | Services You May Need     | Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Information   |  |
|  | Home health care          | No Charge                                    | Not Covered  | - <u>Preauthorization</u> is required. If<br><u>preauthorization</u> is not obtained payment for<br>services could be denied.   |  |
|  | Rehabilitation services   | \$40 / Visit                                 | Not Covered  | <ul> <li>Outpatient Physical and Occupational<br/>therapy is limited to 60 combined visits per<br/>benefit year.</li> <li>PT/OT limits do not apply to members with<br/>Autism Spectrum Disorders or for children<br/>under age 3 who are receiving Early<br/>Intervention Services.</li> <li>No limit on speech therapy visits</li> <li><u>Preauthorization</u> may be required after initial<br/>evaluation.</li> </ul> |  |
| If you need help<br>recovering or have<br>other special health | Habilitation services     | \$40 / Visit                                 | Not Covered  | <ul> <li>Outpatient Physical and Occupational<br/>therapy is limited to 60 combined visits per<br/>benefit year.</li> <li><u>Preauthorization</u> may be required after initial<br/>evaluation.</li> </ul>  |  |
| needs  | Skilled nursing care      | \$500 / Admission                            | Not Covered  | <ul> <li>Limited to 100 days per benefit year.</li> <li><u>Preauthorization</u> is required. If<br/><u>preauthorization</u> is not obtained payment for<br/>services could be denied.</li> </ul>  |  |
|  | Durable medical equipment | 20% Coinsurance                              | Not Covered  | <ul> <li>Coinsurance does not apply to wigs.</li> <li><u>Preauthorization</u> may be required from<br/>our 3<sup>rd</sup> party vendor, Northwood, Inc.</li> </ul>  |  |
|  | Hospice services          | No Charge                                    | Not Covered  | - <u>Preauthorization</u> is required. If you do not get <u>preauthorization</u> , payment for services could be denied.  |  |

|                      |                            | What You Will Pay   |  | Limitations, Exceptions, & Other Important   |
|----------------------|----------------------------|---|--|--|
| Common Medical Event | Services You May Need      | Network Provider<br>(You will pay the least)                                | Out-of-Network Provider<br>(You will pay the most) | Information  |
|                      | Children's eye exam        | No Charge for<br>preventive exam. \$40 /<br>visit for non-routine<br>exams. | Not Covered  | - Preventive eye exams are limited to one<br>every 12 months for members age 18 and<br>younger   |
| If your child needs  | Children's glasses         | 20% Coinsurance   | Not Covered  |  |
| dental or eye care   | Children's dental check-up | No Charge   | Not Covered  | -Only covered for members age 18 and<br>younger<br>Check-up refers to preventive and<br>diagnostic visits (Type I services). Type II,<br>Type III and Type IV services are subject to<br>cost-sharing* |

## Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)  |   |  |  |
|---|---|--|--|
| <ul> <li>Acupuncture</li> <li>Cosmetic Surgery</li> <li>Early Intervention services for children age 3<br/>and older.</li> <li>Hearing Aids for members over age 21</li> <li>Long-term care</li> <li>Non-Emergency care when traveling outsid<br/>the U.S</li> <li>Private-duty nursing</li> <li>Routine foot care except for members with<br/>Diabetes</li> <li>Dental Care (Adult)</li> </ul> | listed in this Summary of Benefits and Coverage |  |  |

| Abortion          | Chiropractic Care                           | Hearing Aids for Children |  |  |
|-------------------|---|---------------------------|--|--|
| Bariatric Surgery | Dental Services for Cleft Lip/Palate Repair | Infertility Treatment     |  |  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Massachusetts Division of Insurance Consumer Service Section 1-877-563-4467 or mass.gov/doi, The U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the Department of Health and Human Service's Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. . Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also

provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- WellSense Health Plan Member Service at 1-855-833-8120
- The U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>
- Massachusetts Division of Insurance at 617-521-7794

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-833-8120.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-833-8120.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-855-833-8120.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-833-8120.

\*\*Small Group Coverage Period: 12 months from effective date

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

\$0

\$40

| Peg is Having a Baby                         |
|--|
| (9 months of in-network pre-natal care and a |
| hospital delivery)                           |

| The <u>plan's</u> overall <u>deductible</u> | \$0   |
|---|-------|
| Specialist copayments                       | \$40  |
| Hospital (facility) <u>copayments</u>       | \$500 |

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: |          |
| Cost Sharing                    |          |
| <u>Deductibles</u>              | \$0      |
| Copayments                      | \$600    |
| Coinsurance                     | \$0      |
| What isn't covered              |          |
| Limits or exclusions            | \$0      |
| The total Peg would pay is      | \$600    |

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

- The plan's overall deductible Specialist copayments
- Hospital (facility) copayments \$500
- Durable medical equipment coinsurance 20%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

| Total Example Cost              | \$5,600 |  |
|---------------------------------|---------|--|
| In this example, Joe would pay: |         |  |
| Cost Sharing                    |         |  |
| Deductibles                     | \$0     |  |
| <u>Copayments</u>               | \$1000  |  |
| Coinsurance                     | \$200   |  |
| What isn't covered              |         |  |
| Limits or exclusions            | \$      |  |
| The total Joe would pay is      | \$1,200 |  |

Mia's Simple Fracture (in-network emergency room visit and follow up care)

| <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayments</u></li> <li><u>Emergency room copayments</u></li> <li><u>Durable medical equipment coinsurance</u></li> </ul>          | \$0<br>\$40<br>\$150<br>20% |
|--|-----------------------------|
| This EXAMPLE event includes services I<br>Emergency room care (including medical<br>supplies)<br>Diagnostic test (x-ray)<br>Durable medical equipment (crutches)<br>Rehabilitation services (physical therapy) | ike:                        |

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

| In this example, Mia would pay:<br>Cost Sharing |       |
|---|-------|
|   |       |
| <u>Copayments</u>                               | \$400 |
| <u>Coinsurance</u>                              | \$50  |
| What isn't covered                              |       |
| Limits or exclusions                            | \$    |
| The total Mia would pay is                      | \$450 |

The plan would be responsible for the other costs of these EXAMPLE covered services.