

www.wellsense.org or by calling1-855-833-8120. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call 1-855-833-8120 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Event chart below for your costs for services this plan covers.
Are there services covered before you meet your <u>deductible</u> ?	Not Applicable	This <u>plan</u> does not have <u>deductible</u> .
Are there other deductibles for specific services?	No.	You do not have to meet <u>deductibles</u> for specific services
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable	This plan does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Not Applicable	Even though you pay these expenses, they don't count toward the out-of-pocket limit
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.wellsense.org</u> or call 1-855-833-8120 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>network specialist</u> you chose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	No Charge	Not Covered	Specialist visits may require a Preauthorization.	
	<u>Specialist</u> visit	No Charge	Not Covered		
If you visit a health care provider's office or clinic	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your plan will pay for. Visit <u>https://www.healthcare.gov/coverage/preventi</u> <u>ve-care-benefits/</u> for info on services that are considered preventive	
	Diagnostic test (x-ray, blood work)	No Charge	Not Covered		
lf you have a test	Imaging (CT/PET scans, MRIs)	No Charge	Not Covered	- <u>Preauthorization</u> is required. If <u>preauthorization</u> is not obtained payment for services could be denied.	
	Generic drugs	No Charge	Not Covered	- Covers up to a 30-day supply (retail); - Covers up to a 90-day supply (mail order).	
If you need drugs to treat your illness or	Preferred brand drugs	No Charge	Not Covered	- Oral and other forms of prescription	
condition More information about prescription drug coverage is available at	Non-preferred brand drugs	No Charge	Not Covered	 contraceptives are covered in full. Oral anti-cancer drugs are covered in full. Step therapy may be required. <u>Preauthorization</u> may be required. 	
www.wellsense.org	Specialty drugs	No Charge	Not Covered	 Covers up to a 30-day supply from participating specialty pharmacies. <u>Preauthorization</u> may be required. 	
If you have outpationt	Facility fee (e.g., ambulatory surgery center)	No Charge	Not Covered	- Includes diagnostic colonoscopies and endoscopies.	
If you have outpatient surgery	Physician/surgeon fees	No Charge	Not Covered	- <u>Preauthorization</u> may be required.	

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.wellsense.org</u>.

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Emergency room care	No Charge	No Charge	 ER <u>Copayment</u> is waived if admitted directly to the hospital from the ER If you receive emergency services from a non-network provider, the plan pays up to the allowed amount. 	
If you need immediate medical attention	Emergency medical transportation	No Charge	No Charge	Emergency transportation only. Non- emergency transportation requires <u>Preauthorization</u> . If <u>preauthorization</u> is not obtained payment for services could be denied.	
	<u>Urgent care</u>	No Charge	No Charge	<u>Urgent care</u> from non-network providers outside of the service area is covered for medically necessary covered services.	
	Facility fee (e.g., hospital room)	No Charge	Not Covered	- Inpatient Rehabilitation hospitals are limited to 60 days per benefit year.	
lf you have a hospital stay	Physician/surgeon fees	No Charge	Not Covered	- <u>Preauthorization</u> is required. If <u>preauthorization</u> is not obtained payment for services could be denied.	
If you need mental health, behavioral	Outpatient services	No Charge	Not Covered	- <u>Preauthorization</u> may be required from our 3 rd party contractor, Beacon Health	
health, or substance abuse services	Inpatient services	No Charge	Not Covered	Strategies, LLC.	
	Office visits	No Charge	Not Covered		
16	Childbirth/delivery professional services	No Charge	Not Covered		
If you are pregnant	Childbirth/delivery facility services	No Charge	Not Covered	- <u>Cost-sharing</u> does not apply to preventive services	

		What You Will Pay		Limitations Evantions 8 Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	No Charge	Not Covered	- <u>Preauthorization</u> is required. If <u>preauthorization</u> is not obtained payment for services could be denied.
	Rehabilitation services	No Charge	Not Covered	 Outpatient Physical and Occupational therapy is limited to 60 combined visits per benefit year. PT/OT limits do not apply to members with Autism Spectrum Disorders or for children under age 3 who are receiving Early Intervention Services. No limit on speech therapy visits <u>Preauthorization</u> may be required after initial evaluation.
If you need help recovering or have other special health needs	Habilitation services	No Charge	Not Covered	 Outpatient Physical and Occupational therapy is limited to 60 combined visits per benefit year. <u>Preauthorization</u> may be required after initial evaluation.
	Skilled nursing care	No Charge	Not Covered	 Limited to 100 days per benefit year. <u>Preauthorization</u> is required. If <u>preauthorization</u> is not obtained payment for services could be denied.
	Durable medical equipment	No Charge	Not Covered	 Coinsurance does not apply to wigs. <u>Preauthorization</u> may be required from our 3rd party vendor, Northwood, Inc.
	Hospice services	No Charge	Not Covered	- <u>Preauthorization</u> is required. If you do not get <u>preauthorization</u> , payment for services could be denied.

			What You Will Pay		Limitations, Exceptions, & Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
		Children's eye exam	No Charge	Not Covered	 Preventive eye exams are limited to one every 12 months for members age 18 and younger
	If your child needs	Children's glasses	No Charge	Not Covered	
	dental or eye care	Children's dental check-up	No Charge	Not Covered	 Only covered for members age 18 and younger Check-up refers to preventive and diagnostic visits (Type I services)*

Excluded Services & Other Covered Services:

	· · · · ·	on and a list of any other <u>excluded services</u> .)
Acupuncture	 Non-Emergency care when traveling outside 	 Services beyond any benefit or monetary lin
Cosmetic Surgery	the U.S	listed in this Summary of Benefits and
• Early Intervention services for children age 3	 Private-duty nursing 	Coverage
and older.	Routine foot care except for members with	Vision Hardware except as described in the
Hearing Aids for members over age 21	Diabetes	Evidence of Coverage.
Long-term care	Dental Care (Adult)	• Weight loss programs, except as described the Evidence of Coverage.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
Abortion	Chiropractic Care	Hearing Aids for Children		
Bariatric Surgery	Dental Services for Cleft Lip/Palate Repair	 Infertility Treatment 		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Massachusetts Division of Insurance Consumer Service Section 1-877-563-4467 or mass.gov/doi, The U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the Department of Health and Human Service's Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you, too, including buying individual insurance coverage

through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- WellSense Health Plan Member Service at 1-855-833-8120
- The U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>
- Massachusetts Division of Insurance at 617-521-7794

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-833-8120.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-833-8120.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-855-833-8120.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-833-8120.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0

\$0

\$0

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible
- Specialist copayments
- Hospital (facility) <u>copayments</u>

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$0
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$0

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

- The <u>plan's</u> overall <u>deductible</u>
- Specialist copayments

\$0

\$0

\$0

- Hospital (facility) <u>copayments</u>
- Durable medical equipment coinsurance

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

In this example, Joe would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$0
Specialist copayments	\$0
Emergency room copayments	\$0
Durable medical equipment coinsul	rance

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:

Cost Sharing	
•	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0

The plan would be responsible for the other costs of these EXAMPLE covered services.