



For immediate release: September 27, 2017

Contact: Kerry Ryan, 617-748-6279

Email to: Kerry.Ryan@bmchp-wellsense.org

BMC HealthNet Plan again earns Excellent Accreditation status from the National Committee for Quality Assurance

Boston – BMC HealthNet Plan announced that it has retained its Excellent Accreditation status from the National Committee for Quality Assurance (NCQA), the highest status awarded by NCQA. It was also rated 4 out of 5 according to NCQA's Medicaid Health Insurance Plan Ratings 2017-2018.

This year, NCQA rated more than 1,000 health insurance plans based on clinical quality, member satisfaction and NCQA Accreditation survey results. This approach rates plans on the results of care people receive and what patients say about their care.

Medicaid health plans from across the country voluntarily submit for NCQA's reviewing and rating the clinical data from the Healthcare Effectiveness Data and Information Set (HEDIS^{®1}), and from member satisfaction data in the Consumer Assessment of Healthcare Providers and Systems (CAHPS^{®2}).

"This achievement is the result of our deep commitment to ensuring the highest quality care for every member, which represents a collective effort from every segment of our organization," said Susan Coakley, President of BMC HealthNet Plan. "It also reflects the commitment of our provider partners to delivering care that meets the unique needs of our members," added Coakley.

BMC HealthNet Plan's New Hampshire business, Well Sense Health Plan, also yielded high quality results, retaining Commendable status and earned a 4.5 out of 5 rating for its Medicaid product, making it one of the highest rated Medicaid plans nationwide and the highest in New Hampshire.

About Boston Medical Center HealthNet Plan

Boston Medical Center founded Boston Medical Center Health Plan, Inc. in 1997 as a not-for-profit managed care organization doing business in Massachusetts

as Boston Medical Center HealthNet Plan. Outside Massachusetts the business name is Well Sense Health Plan. For more information, go to bmchp.org. For more information about Boston Medical Center HealthNet Plan Senior Care Options, go to seniorsgetmore.org/.

About NCQA

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS) is the most widely used performance measurement tool in health care.

####

¹ HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

² CAHPS is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).

