



Monday, June 22, 2009

ICC, Family Partners, Mobile Crisis Intervention Begins June 30

On June 30, 2009, we'll move forward to reach another milestone with the implementation of three new behavioral health services: Intensive Care Coordination (ICC), Family Support and Training (Family Partners) and Mobile Crisis Intervention. ICC and Family Partners will be delivered by a statewide network of 32 Community Service Agencies (CSAs), which will also begin operating on June 30, 2009. These achievements would not have been possible without the tireless work and commitment of many agencies, organizations and individuals who share the vision of an improved service delivery system for the children and youth we serve. Thank you for your partnership. Together, we've reached another milestone.

House and Senate Conference Committee Proposes Full CBHI Funding in FY'10 Budget

The Children's Behavioral Health Initiative (CBHI) was fully funded at \$68M in the FY'10 conference committee report. Thank you to House and Senate Conference Committee members, House and Senate leadership, and especially to the House and Senate Chairs of the Joint Committee on Mental Health and Substance Abuse, Rep. Elizabeth Malia (Boston) and Sen. Jennifer Flanagan (Leominster), for filing and advocating for budget amendments to ensure full funding of CBHI.

Two New Behavioral Health Services Now Available for More MassHealth Members Under 21

Two new behavioral health services, Mobile Crisis Intervention and In-Home Therapy, will be available for eligible children and youth in all MassHealth coverage types except MassHealth Limited. In the initial CBHI design, the two services were limited to certain MassHealth members who were enrolled in MassHealth Standard or CommonHealth. Mobile Crisis Intervention, which begins June 30, 2009, is a short term therapeutic response to a child's or youth's mental health crisis. Mobile Crisis Teams are available 24-hours a day, seven-days a week and go to where the child or youth is located. In-Home Therapy provides intensive therapy for a child and family to treat the child's or youth's behavioral-health needs and help the family support their child in the home. In-Home Therapy starts November 1, 2009.

CANS Training Program: Important Info for CANS Users

CANS Consent Process

Dear Certified Assessor,

CBHI would like to provide you with an important reminder regarding the CANS Consent Process. We recognize that some of you may be encountering difficulties with this process and so, we are sending all CANS Certified Assessors, step by step directions for entering the CANS consent forms into the Commonwealth fax system. Following the detailed directions below is critical to ensuring that you obtain the CANS consent form (two pages) and cover sheet (one page) and that these three pages are properly received and processed into the Commonwealth's fax-in system. Please keep a copy of this message.

Entering the CANS with Consent into the Commonwealth fax system: After discussing CANS consent with the client/ family and gaining their approval to collect and share information in the CANS tool, you need to complete the following steps:

- 1) Print the CANS Consent Form and obtain appropriate signature(s).** The consent form can be found on the CBHI website: www.mass.gov/masshealth/childbehavioralhealth. Once on the site, click on Information for Providers and select CANS tools. This will bring you directly to a list of CANS materials and resources. Click on "Permission to get and share Information in the CANS tool".
- 2) Print a Consent Information Cover Sheet from the CANS application** (on the Virtual Gateway). The correct member name, member ID, provider agency name, and provider agency ID, will be prepopulated and will automatically appear on the Consent Information Cover Sheet when you print it. The Consent Information Cover Sheet must serve as your cover page when you fax the signed consent form to EOHHS. **Please note: You cannot use your standard agency fax cover sheet. You must use the 'Consent Information Cover Sheet' from the CANS VG application.**
- 3) Fax the two-page signed CANS Consent Form and the Consent Information Cover Sheet** to the Commonwealth fax system at one of these numbers: 617-210-5565 or 617-210-5568. Please note: You can fax multiple completed consent packets sets (i.e., the Consent Information Sheet followed by the two-page consent form for each client).
- 4) Retain the original signed consent form for your records.**

If the member declines consent, you do not need to fax. For more detailed instructions, see the detailed instructions, see the CBHI Certified Assessor Reference [Guide](#) and/or the **new** "[Faxing CBHI Consent Forms](#)" Reference Guide available on the CANS page of the CBHI website. CBHI will be contacting your organization or, you individually if you are in private practice, to correct any problems or inconsistencies in following this procedure.

MassHealth Receives Approval for 5 More New Behavioral Health Services

As earlier announced, the Centers for Medicare and Medicaid Services (CMS), gave its approval of the long-awaited State Plan Amendment necessary for MassHealth to pay for five additional behavioral health services. This follows the agency's previous approval of the new

service "Intensive Care Coordination" last December, bringing the total number of approved new behavioral health services to six. The approval now gives MassHealth the green light to provide Family Support and Training ("Family-Partners"), Mobile Crisis Intervention, In-Home Behavioral Services, Therapeutic Mentoring, and In Home Therapy for eligible MassHealth-enrolled children and youths under age 21. Currently, Crisis Stabilization remains the only service in need of CMS approval.

Correction: An e-mail announcement on 6/5/09 erroneously listed an upcoming behavioral health service as Family Training and Support. The correct title is Family Support and Training.

CANS Architect John Lyons Visits CBHI

Child and Adolescent Needs and Strengths (CANS) creator John Lyons, PhD recently concluded two days of meetings with CBHI, MassHealth and other key state agency staff. Throughout the course of his visit, Dr. Lyons met with staff on a wide range of topics related to the CANS including implementation and future utilization. As a follow-up to CBHI's Intercollegiate Faculty-Student Conference held at Northeastern University in April, a teleconference with faculty on the topic of teaching CANS in behavioral health assessment courses was also took place. Dr. Lyons is expected to return to Massachusetts for additional meetings in the future.

CBHI to Present at 5 Massachusetts Health Care Training Forums in July

Are you or your staff interested in learning more about CBHI, screening and assessment improvements for MassHealth-enrolled children and youth or the new behavioral health services that will begin next month? Key CBHI staff members are scheduled to join other topic speakers at the upcoming Massachusetts Health Care Training Forum (MTF) series being held at different sites around the state in July. Click [here](#) for a list of dates, a registration link and to find a forum location near you.

Note: The Massachusetts Health Care Training Forum (MTF), formerly called the MassHealth Training Forum, is a partnership between MassHealth and UMass Medical School. Their quarterly meetings are designed to bring accurate and timely information related to MassHealth (as well as other public assistance programs) to health care and community agency staff serving MassHealth members, the uninsured, and underinsured. For more information about July's forum, and others, call MTF at (508) 856-4306 or visit their website at <http://mahealthcaretrainingforum.ehs.state.ma.us>

In-Person CANS Training Available

Are you looking for in-person CANS certification training? Here's the current in-person certification training schedule.

- Thursday, June 25 at U/Mass Amherst – Murray D. Lincoln Campus Center
- Monday, June 29 at the Boston Transportation Building
- Wednesday, July 22 at the Boston Transportation Building
- Tuesday, August 11 at 3 Centennial Drive, North Grafton (U/Mass Medical School)
- Tuesday, September 22 at Holiday Inn, Taunton

To register, visit the MassCANS website at: <https://masscans.ehs.state.ma.us>

(Note: sessions require a minimum of 10 participants and are subject to cancellation if 10 participants are not enrolled 1 week prior to the session date. In the event that a session is cancelled, notices will be sent immediately to anyone who has registered. We strongly encourage participants to pre-register well in advance so that we can avoid the need to

cancel. Clinic-based training sessions can also be scheduled at your site if you can guarantee a minimum of 15 participants. To schedule a Clinic-Based training please send an e-mail request to MassCANS@umassmed.edu or call 508-856-1016.)

Questions of the Week:

“I did an assessment 2 months ago. Subsequent to that assessment, I received information that a signed consent to release information must be obtained by the parent or guardian before the information can be entered onto the website. The mother did not return the child to treatment and has not replied to telephone messages. Nevertheless I'd like to submit a claim for my work. How do I do this? The child's insurance is XXXXX.”

You may still enter the demographic information and SED information; consent is not required for this (you will not be able to enter the full CANS tool). When the system asks if you have obtained consent, choose No. Please let us know if you have additional questions.

“We often treat young mothers who are under 21 and on MassHealth. By law, these young women are now considered adults. Much of the CANS is not relevant to their situations. Do we still do CANS or should we be doing a TOPS or BASIS in this situation?”

CANS should be used until the young mom's 21st birthday -- this is required by the Court order. At some point in the future we hope we can look at the use of the CANS for young adults -- it does not address the life domain of parenting, for example, and perhaps it should.

Do you have a question, comment or suggestion? Email us at CBHI@state.ma.us. We'd like to hear from you.

CBHI

Children's Behavioral Health Initiative
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