






## Care Management at BMC HealthNet Plan




## **Care Management: A team approach to total health care**

**M**ember focused care management is the hallmark of BMC HealthNet Plan's comprehensive coverage. We foster collaboration among all providers, including primary care, behavioral health, specialty care and pharmacy to ensure that the full needs of our members are met. It is this whole-person approach – caring for the body, mind and spirit – that health professionals nationwide agree to be the most appropriate and successful.

### **BMC HealthNet Plan's care management program helps providers and members access:**

-  *Timely and appropriate services for all members*
-  *Seamless referrals to specialists as needed*
-  *Intensive Clinical Management Program for members with complex, high service health care needs*
-  *Coordinated discharge planning to ensure continuity of care*
-  *Social case management support linking members to crucial community resources*

-  *Disease management programs that provide additional healthcare support to members with specific chronic illnesses*

We provide comprehensive health management programs to assist members with a variety of medical conditions:

-  *Asthma*
-  *Diabetes*
-  *Congestive Heart Failure*
-  *Maternal Child Health*
-  *Behavioral Health*
-  *HIV/AIDS*

### **What you can do**

To learn more about eligibility for patients who could benefit from BMC HealthNet Plan's care management programs, please call our provider line at **1-888-566-0008** to speak with one of our care managers.